

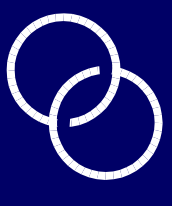
Manage Change? Change Management!

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The Demands of modernisation

- From Administrator to Manager to Leader
- From process to innovation
- From process competence to professional judgement



Changing management is a team effort

- Duty of the Manager to maintain professional competence
- Duty of employers to recognise and nurture
- Duty of professional colleagues to recognise team relationship