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eHealth and Healthcare Management

Ehealth 2003

Topics

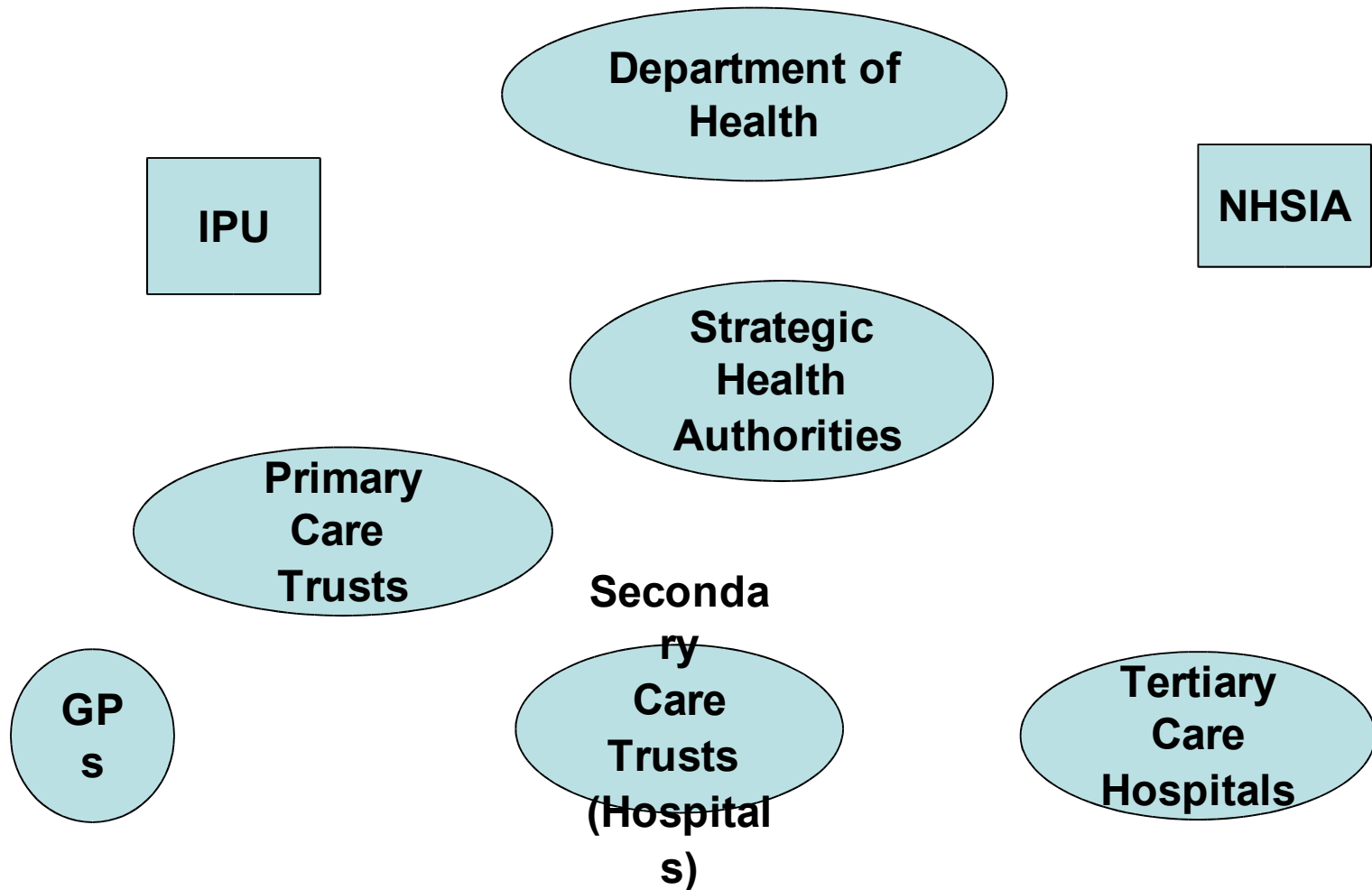
- **The UK Healthcare environment**
- **How ehealth is being used**
- **Barriers to Progress**
- **Some Suggestions**

Healthcare Management

- **National Policy Makers**
- **Healthcare Managers**
- **Doctors**
- **Nurses**
- **ICT Professionals**
- **Academic Advisors**
- **Non-executive trust directors**
- **Management Consultants**

**eHealth
and
Healthcare Management
or
eHealth
vs.
Healthcare Management**

English National Health Service



eHealth in the UK NHS

- **Data Collection Systems**
- **Local GP and Hospital IT Systems**
– more administrative than clinical
- **National Programme for IT**
- **Independent Telemedicine Projects**

Telemedicine in the UK NHS

- **Enthusiastic clinicians but limited management involvement**
- **Solutions searching for problems ?**
- **Evaluation projects/pilots**

Barriers to Progress

- **Government Silos**
- **NHS Structure**
- **Infrastructure Investment**
- **Professional Vested Interests**
- **Other Priorities**
- **No Shared Vision**
- **No Integrated Health Strategy**

Suggestions 1

- **No more IT Projects**
- **No more Telemedicine Projects**
- **No more Pilots**

and probably:

- **No more IT Strategies**
- **No more IT departments**

Suggestions 2

- **Develop Health Strategies**
 - **ICT Support for Healthcare Delivery**
- **Work with at least a whole StHA**
 - **several disciplines**
- **Change Management**
 - **Not Project Management**
- **Provide additional people resource during change**

What do you think?

**Are the barriers unique to England or do
are there similar barriers in Africa?**

**Would my suggestions make sense in
another country?**

**Is our over-development the major
barrier to change and innovation?**

